



LIFETIME LIMITED WARRANTY For Certain Residential and Agricultural Uses

The warrantor, Viance LLC ("Viance"), extends this Limited Warranty to an Original Consumer Purchaser(s) (as defined below) of wood products pressure treated to the proper American Wood Protection Association ("AWPA") end use retention level solely with copper azole wood preservatives distributed and sold by Viance in the United States ("CA"), including Preserve® CA pressure-treated wood products. "Original Consumer-Purchasers" shall mean an original purchaser of CA who is the owner of record of a residential and/or agricultural property onto which such original purchase of CA is installed ("Real Property"); provided such installation is completed and the CA is used in compliance with this warranty and all applicable laws, regulations, codes, legal requirements, AWPA standards and other standards ("Warrantable Use"). This warranty is effective from the date of original purchase until the Original Consumer Purchaser sells, conveys or otherwise transfers the Real Property. This warranty is not transferable.

THIS WARRANTY COVERS:

CA against damage by fungal decay or termite infestation that makes the wood structurally unfit for the application for which it was used; provided that (i) such use is a Warrantable Use; (ii) each piece of CA bears the logo of an inspection agency that is sanctioned by the American Lumber Standards Committee; (iii) each piece of CA has a Preserve Lifetime Limited Warranty or similar end tag retained by the Original Consumer Purchaser; or (iv) each piece of CA is stamped with the Preserve or similar quality stamp.

The warrantor, within 60 days of validation of a claim under this warranty, will arrange to exchange the qualifying damaged CA for new CA of the same type.

THIS WARRANTY DOES NOT COVER AND THE WARRANTOR SHALL NOT BE LIABLE FOR:

1. CA used in, on, under or around commercial, industrial or commonly owned property (including condominiums) or multifamily apartment buildings.
2. Any commercial or industrial application, including without limitation building poles or building timbers in structural applications or commercial vineyard stakes.
3. CA used in or as lattice or peeler core landscape timbers.
4. Specialty items treated with CA that has been milled after treatment.
5. CA that is used in a manner for which it was not intended.
6. Any use in any way inconstant with the use identified on the end tag or stamp that is attached to each piece of CA.
7. Any application other than an above-ground application when the end tag or stamp specifies the use of the CA as above-ground. For the avoidance of doubt, such above-ground specified CA must not be installed in such a way that results in direct contact with the ground.
8. CA used in foundation systems or used in salt water immersion applications.
9. Damage resulting from any cause other than fungal decay or termite infestation.
10. Damages caused by natural change in physical appearance of wood beyond the control of the treated wood product, including but not limited to cracking, checking, cupping, and warping of the wood.
11. Costs associated with the delivery, installation, removal or reinstallation of CA.
12. Any incidental or consequential damages claimed to be a result of failure of CA.
13. All refractory species of wood, unless all cuts and bore holes are coated during construction in accordance with AWPA Standard M4 using a copper naphthenate preservative solution containing a minimum of 1% metallic copper.

The obligation of the warrantor under this warranty is limited to replacement of lumber in accordance with the terms of this warranty. There are no warranties offered by the warrantor other

than those described herein. Nothing in this warranty shall create additional implied warranties, including without limitation warranties of merchantability or fitness for a particular purpose. Some state and local laws vary with regard to duration of implied warranties and limitations of incidental or consequential damages contained in such implied warranties. In any event the warrantor will comply with the laws of the state in which a limited warranty is validated. CA is not a maintenance-free product. Over time, foot traffic, weathering and the sun's ultra-violet rays will affect the wood's surface in general. To help maximize surface protection and to keep your wood looking better longer, we recommend that a surface-applied water repellent be applied every one to two years.

HOW TO MAKE CLAIMS

Original Consumer-Purchaser must present, to the warrantor, the original invoice or retailer receipt showing date, amount, and item of CA pressure-treated wood purchased and end tags of wood claimed to be damaged. When making any warranty claim, you may be required to send photographs and sections of damaged wood. In addition, the warrantor reserves the right to have a representative inspect and test all wood claimed to be damaged. Failure to use this product for a Warrantable Use immediately voids this warranty.

To make a claim under this warranty, send your claim along with the original invoice or retailer receipt showing date and list of Preserve or other CA pressure-treated wood products purchased with an equivalent number of end tags or photo of the quality control stamp (if so stamped) to verify the purchase to:

Viance
Attn: Consumer Affairs
200 E Woodlawn Rd, Ste 350
Charlotte, NC 28217-2303